

# **Food and Beverage Supervisor - Nashua Silver Knights Baseball Concessions**

**Location:** Holman Stadium, Nashua, NH (on-site)

**Job Type:** Full-time, Seasonal (30+ hours per week, overtime frequent)

**Reports To:** Food and Beverage Managers

## **Job Summary:**

We are seeking an energetic and driven Food and Beverage Supervisor to oversee the concessions operations at Holman Stadium, Nashua, NH. This role ensures smooth service during baseball games and events, maintains high-quality customer service, efficient operations, and compliance with health and safety regulations. The ideal candidate thrives in a fast-paced environment, has strong leadership skills, and is passionate about delivering great experiences to fans and spectators.

## **Key Responsibilities:**

- Oversee concession stand operations during games and events, ensuring quality service and efficiency
- Help to supervise and train concessions staff (age 16+)
- Maintain inventory and assist with ordering goods/products as needed
- Ensure compliance with food safety, alcohol service, and sanitation regulations (per NH Board of Health)
- Monitor food preparation and presentation to ensure consistency and quality. Jump into operations as needed.
- Address and resolve customer complaints in a professional manner
- Collaborate with vendors, Silver Knights management, and Nashua City management to optimize food service operations
- Enforce stadium policies. Including alcohol service guidelines and safety procedures
- Support special promotions, group events, and catering needs as required
- Oversee the luxury suites, ensure they are filled and stocked prior to each game
- Monitor the post-game meal service for each team

## **Qualifications & Skills:**

**Experience:** Experience not necessary. Interested candidates must be willing to learn, have a go-getter attitude, and strong communication skills.

**Education:** High School Diploma or equivalent preferred. Must be 18 years or older

- Ability to lead a team in a high-volume, fast paced environment
- Strong customer service and problem solving skills
- Knowledge of food safety regulations and alcohol service laws preferred (willing to provide ServSafe Trainings as needed - food management, alcohol, allergen, etc)

- Availability to work Nashua Silver Knights home games from May - August (including a couple daytime games and the 4th of July)
- Availability to work evenings, weekends, and holidays during baseball season (May-August)
- Ability to stand for long periods of time and lift up to 50lbs
- Availability during lunchtime: July 7-11, July 14-18, for NSK Camp Weeks
- Proficiency with Google Workspace platforms preferred

**Benefits:**

- Competitive wages
- Free meal with every shift
- Complimentary tickets for family

**How to Apply:**

Interested candidates should submit their resume to [hiring@creedonandco.com](mailto: hiring@creedonandco.com)